



Cova Double Discount Resolution - Overview

1. Regular & Spark Member pricing as set in Cova:

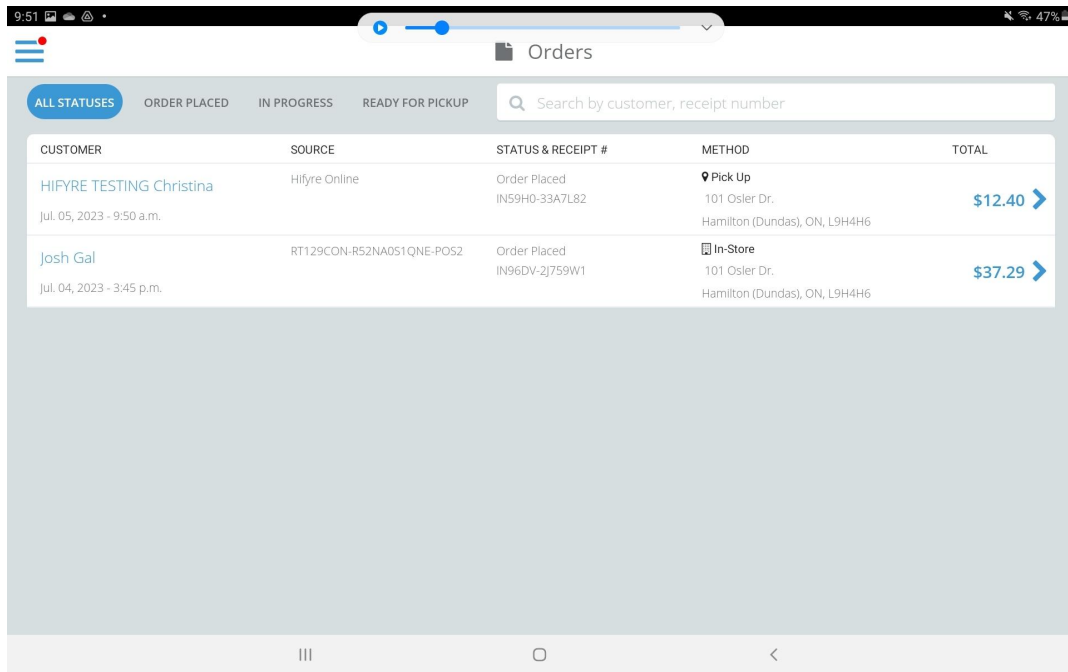
THC Pineapple Coconut Soft Chew - Thumbs Up - Gummies

<ul style="list-style-type: none"> ▶ 📁 Manitoba ▶ 📁 Ontario ▶ 📁 Saskatchewan ▶ 📁 Yukon ▶ 📁 Franchise ▼ 👤 Friendly Stranger <ul style="list-style-type: none"> ▼ 📁 Corporate <ul style="list-style-type: none"> ▼ 📁 Ontario 	<h2>Tier A</h2>						
	<table> <tr> <td>Regular Price</td><td>\$6.00</td></tr> <tr> <td>Sale Price</td><td><i>No Current or Future Sales</i></td></tr> <tr> <td>Spark Member</td><td>\$4.97</td></tr> </table>	Regular Price	\$6.00	Sale Price	<i>No Current or Future Sales</i>	Spark Member	\$4.97
Regular Price	\$6.00						
Sale Price	<i>No Current or Future Sales</i>						
Spark Member	\$4.97						

2. Online order is placed:

Item Summary	
 <p>THC Pineapple Coconut Soft Chews - Thumbs Up - Gummies - 1 x 10mg</p> <p>10mg \$6.00 \$4.97</p>	
Qty 1	\$4.97
 <p>Real Fruit Elderberry Soft Chews 2:1 - Wyld - Gummies - 2 x 5mg</p> <p>5mg \$6.00</p>	
Qty 1	\$6.00
Order Summary	
Subtotal	\$10.97
Ontario HST (13.0%)	\$1.43
Total	\$12.40
FRIENDLY STRANGER IS LOCATED IN CANADA All prices are in CAD	
SECURITY METHOD The name on your order must match a valid photo ID that is required to be checked on pickup / delivery. If the order is pre-paid the credit card used will also be verified for name and credit card number.	
CUSTOMER & PAYMENT VERIFICATION	

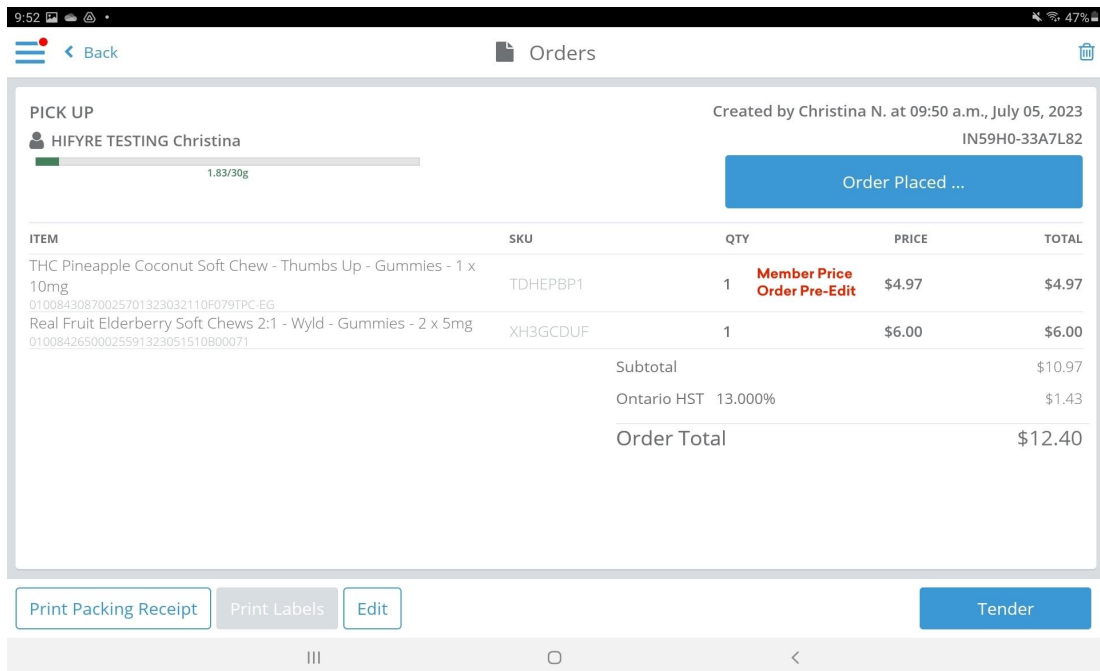
3. The order shows up as expected on the POS:



The screenshot shows the POS interface with the 'Orders' tab selected. The top bar displays the time as 9:51 and battery level at 47%. The main content area shows a list of orders with columns for Customer, Source, Status & Receipt #, Method, and Total. Two orders are visible: one for 'HIFYRE TESTING Christina' and another for 'Josh Gal'.

CUSTOMER	SOURCE	STATUS & RECEIPT #	METHOD	TOTAL
HIFYRE TESTING Christina Jul. 05, 2023 - 9:50 a.m.	Hifyre Online	Order Placed IN59H0-33A7L82	Pick Up 101 Osler Dr. Hamilton (Dundas), ON, L9H4H6	\$12.40
Josh Gal Jul. 04, 2023 - 3:45 p.m.	RT129CON-R52NA0S1QNE-POS2	Order Placed IN96DV-2J759W1	In-Store 101 Osler Dr. Hamilton (Dundas), ON, L9H4H6	\$37.29

4. When you “Edit” the order, it will not double discount (and no pop up as with promos):



The screenshot shows the POS interface with the 'Orders' tab selected. The top bar displays the time as 9:52 and battery level at 47%. The main content area shows the details of an order for 'HIFYRE TESTING Christina'. The order is for 'PICK UP' and was created by Christina N. at 09:50 a.m., July 05, 2023. The order ID is IN59H0-33A7L82. The order is currently 'Order Placed ...'. The items are listed in a table with columns for Item, SKU, Qty, Price, and Total. The items are 'THC Pineapple Coconut Soft Chew - Thumbs Up - Gummies - 1 x 10mg' and 'Real Fruit Elderberry Soft Chews 2:1 - Wylid - Gummies - 2 x 5mg'. The subtotal is \$10.97, and the Ontario HST is \$1.43, resulting in an Order Total of \$12.40. At the bottom, there are buttons for 'Print Packing Receipt', 'Print Labels', 'Edit', and 'Tender'.

ITEM	SKU	QTY	PRICE	TOTAL
THC Pineapple Coconut Soft Chew - Thumbs Up - Gummies - 1 x 10mg 01008430870025701323032110F079TPC-EG	TDHEPBP1	1	Member Price Order Pre-Edit \$4.97	\$4.97
Real Fruit Elderberry Soft Chews 2:1 - Wylid - Gummies - 2 x 5mg 01008426500025591323051510800071	XH3GCDUF	1	\$6.00	\$6.00
Subtotal				\$10.97
Ontario HST 13.000%				\$1.43
Order Total				\$12.40